



Stay Safe Assurances

We want to assure you that with stringent safety measures in place, the Washington Square Hotel has taken every precaution to welcome you back safely. Caring for your safety and health is our highest priority.

In keeping with the Governor's Executive Order and adherence to all public health guidance and regulatory policies, Washington Square Hotel has begun to initiate an updated, stricter cleaning protocol.

Our Goal:

- Advanced cleaning and disinfection procedures
- Contactless operations wherever possible
- Individualized, and social distanced service

The Guest Experience:

- We will check the temperature of each guest arriving at our doors.
- Guests are required to wear face masks at all times outside of their rooms.
- Plexiglas dividers have been installed at the front desk for everyone's safety.
- Guests are encouraged to complete room payment prior to arrival to minimize contact.
- Steps of service have been modified to limit physical contact; crowd control procedures and distancing markers in all public spaces and elevators have also been instituted.
- Due to limited housekeeping services, rooms will not be serviced for guests staying 3 nights or less. Extra towels will be provided upon request, and trash will be removed when placed outside of your room. To receive service, you will need to set up time for our housekeeping team to visit your room in order to minimize contact.
- Amenities such as robes, extra pillows, Extra blankets, all paper products will be removed and delivered upon request.
- All rooms will be deep cleaned using EPA certified disinfectants effective against COVID-19.
- All rooms will be further disinfected, and sanitized using an electrostatic spraying system, as well as an ozone generator with UV lights
- All rooms will have a **stay safe kit**, which includes a personal hand sanitizer, packet of sanitizing wipes, and individually wrapped face masks.

- As occupancy permits, guest rooms will remain unoccupied for a minimum of 24 hours before your arrival.
- The frequency – currently every two hours – of cleaning our public areas including, but not limited to lobbies, elevators, door handles, luggage carts and public bathrooms, has increased, using EPA certified disinfectant.
- We have increased the availability of hand sanitizer and have reminders of health, hygiene and proper social distancing posted throughout the property.

Equipping Employees:

- Temperature and wellbeing checks are conducted for all employees.
- Employees at all levels will be required to complete certified disinfection training.
- Employees are regularly briefed on how to identify and mitigate potential health and safety issues related to Covid-19.
- Employees are equipped with face masks and are required to wear that mask while on property, in accordance with local mandates.
- We increased the cleaning frequency for back-of-house areas using EPA certified disinfectant.
- We modified schedules and back-of-house areas and pathways to increase social distancing.
- Reminders reaffirming proper hygiene are posted throughout associate areas and offices.

These steps may continue to evolve and subject to change based on government regulations.